

# Guided Walks Booking Form

Please reserve me a place on the ..... Guided Walk.....  
Date .....  
..... At a cost of £ ..... Please could you indicate  
where you heard about Altitude Adventures?.....

## YOUR DETAILS

Adult / Child (under 18). Please circle as appropriate

Title: ..... First name: ..... Other names: .....

Surname:..... Address for correspondence:.....

..... Postcode:

..... Telephone:.....

E-mail:.....

Age: ..... Next of Kin: ..... Their telephone no: ..... (on the day of the walk) (Someone not on the walk)

## MEDICAL INFORMATION FORM

Have you been a hospital patient during the past 12 months?..... YES/NO Have you received doctor's treatment during the past 12 months?..... YES/NO Are you receiving or waiting for hospital treatment? ..... YES/NO Do you suffer from any allergies? ..... YES/NO Have you ever suffered from; heart disease, high blood pressure, asthma, epilepsy, diabetes? ..... YES/NO Are you taking any drugs or other medication? ..... YES/NO Have you ever had problems with your back or with any joints (knees etc)? ..... YES/NO Is there anything else you feel Altitude Adventures should be made aware of?..... YES/NO

If you have answered YES to any question please give details in the box below. Please continue on the back of this form if you require more space.

## MINIMUM AGE

The minimum age for our walks is 8 years of age, but this depends on a child's experience and ability. Under 18's must be accompanied by an adult at all times.

## PARTICIPATION STATEMENT

Altitude Adventures recognises that climbing, hill walking and mountaineering are activities with a danger of personal injury or death. Participants in these activities should be aware of and accept these risks and be responsible for their own actions and involvement.

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## CONSENT FOR THE TAKING AND USE OF PHOTOGRAPHS

Instructors and staff may take photographs of you or your children taking part in this Guided Walk. The photographs will only be used for future publicity and Social Media and never given to any third party. If you **DO NOT** consent to your child's photograph being taken please tick here.

## BOOKING FORM DECLARATION

1. I have read the Participation Statement above and acknowledge and accept the dangers associated with outdoor activities.
2. I have read and accept the Booking Conditions overleaf.
3. I am suitably equipped and fit for the activity.
4. I have declared any pre-existing medical conditions but do not believe that these will affect my ability to complete the walk.

Signed: ..... Print name:..... Date:

..... Relationship to child: .....

01. All bookings are made with Altitude Adventures (referred to as the Company from herein in), whose office is 101 Lake Road, Ambleside, Cumbria LA22 0DB, United Kingdom.
02. The terms and conditions of all agreements made with the Company shall be subject to, and governed by, English Law alone. Any disputes or claims are to be decided by the English courts, and subject to English Law alone.
03. In order to make a booking you can telephone us, book online or complete and sign the Booking Form and post it to Altitude Adventures with your payment as indicated in the brochure or on the online booking page of our website.
04. We reserve the right to cancel any Guided Walk which does not have sufficient people taking part to make it financially viable. If a Guided Walk is likely to be cancelled under such circumstances, we undertake to inform you as soon as possible.
05. We will only change or cancel an activity due to circumstances beyond our control (e.g. weather) or because of failure to reach minimum group numbers (4). We will inform you of such changes at the earliest opportunity and in the case of participation numbers, not less than 1 week before the activity (for group walks/ activities) In the event of a cancellation/change by Altitude Adventures, you are entitled to a full refund however we cannot accept responsibility for any costs incurred by you (e.g. transport, accommodation) or others linked to your booking. If you wish to change an existing booking, we will aim to help. If a change is possible, we will charge an amendment fee of £5 per booking to cover our administrative costs. If you cancel an activity booking 7 or more days before the event we will issue a refund, less £5 per person, provided we are able to re-sell your place/s on the activity.  
If you cancel less than 7 days before the start time we reserve the right to retain the full cost.
06. If you wish to cancel, you must inform us in writing/via email. Your cancellation date is the date on which we receive written instruction. The following cancellation fees will apply:  
30-8 days before start date: retention of 50% of total price.  
7 or fewer days before start date: retention of 100% of total price.
07. The Company cannot be held responsible for any missed connecting transport that you have booked independently of the Company.
08. If you have any complaints whilst on your Guided Walk, you must immediately inform your leader who will use all reasonable efforts to remedy it. If you remain dissatisfied, you must make full details of the complaint known to us in writing within 28 days of the end of your holiday. If you fail to follow this simple complaints procedure, your right to claim the compensation you may otherwise have been entitled to may be effected or even lost as a result.
09. The Company may for operating reasons adjust advertised start and return times, even after bookings have been accepted.
10. Our Leaders will do their utmost to ensure that any problems are solved for the benefit of the group as a whole. Signing the booking form signifies your acceptance of the Leader's authority to make

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decisions affecting the group or individuals. For instance, he/she may require an individual to leave the group if he/she believes that person's health is at risk, inadequate fitness, if an illegal act is committed, or their behaviour becomes detrimental to the safety, enjoyment or well-being of the group. Should the Leader take such action, that person would not be entitled to any refund.

11. Neither the Company nor any of their representatives will be responsible for any illness, injury or death sustained on their Guided Walk except where such illness, injury or death is caused by negligence or that of their representatives, nor will they be liable for any uninsured loss of personal property.
12. On assessing the conditions expected to be encountered in the mountains or the abilities of the team members, your Guided Walk Leader may decide to change any aspect of the Guided Walk, if he/ she believes that to continue with the itinerary would place anyone at undue risk.
13. The Company cannot be made liable for the consequences of strikes, industrial action, wars, riots, sickness, quarantine, government intervention, weather conditions, or other untoward occurrences.
14. Altitude Adventures representatives, other than the Partners of the Company, are not entitled to promise refunds or additional services for whatever reason, and the Company will not be bound by any such promise.
15. A client leaving a Guided Walk at any stage, for whatever reason, will not be entitled to any refund or compensation unless agreed by the Partners of The Company.
16. Altitude Adventures is in the business to help people realise their goals. We undertake to do all in our power to help make your involvement with Altitude Adventures positive and rewarding.
17. Having made every effort to ensure correctness of our brochure and supporting materials, we cannot be held responsible for any inaccuracies.
18. The Company shall ensure that appropriate security measures are in place to protect your personal data (as defined by the Data Protection Act 1998). When you make a booking, you consent to all the information you provide being passed on to the Company's suppliers, agents, sub-contractors, employees or volunteers whether based inside or outside the European Economic Area for the purpose of our providing you with the Guided Walk
19. By agreeing to these booking conditions, you consent to the Company's staff taking photographs and/or video footage of you during the Guided Walk and that these images may be used by the Company for publicity and training purposes including, but not limited to, in brochures, websites material and in the media unless you have ticked the box on the booking form. Photos and video footage supplied by you or other team members may also be used as described above.

Additional medical information (if required)